

CASHLESS CATERING SYSTEM AT MAYFIELD

We have three catering outlets at Mayfield School, all of which operate a cashless system.

What is a cashless system?

The system is computer controlled by I.M.P.A.C.T – Software. This allows the system to recognise each individual student, hold individual cash balances, record cash spent and received, record where money is spent, on what food, on any specific date and the time of day.

(Please be aware that the I.M.P.A.C.T student recognition system is also used in the school's Learning Resource Centre for students to borrow books and resources).

How does a student obtain a school meal?

The student will touch a finger image scanner in front of the till point. A display will show the kitchen assistant the student's name, class and current cash balance held within the system. The selected food items will be entered into the system from the itemised keyboard by the kitchen assistant and the amount spent and the new cash balance will show on the display.

The student's initial details will be transferred from our main computer system, however, we will need to create a unique number for each child, and this will be by using a finger image to create a biometric number.

I would like to reassure you that no recognisable finger image information will be kept in school.

How is money entered into the system?

- Online via WisePay (see overleaf) – please note that this is the school's preferred method of receiving any payments.
- Students are able to top up their accounts via a machine in Café May **before school or breaktime only**

There is a daily spend limit for each student of £5.00 per day.

Free School Meal Allowance

It is the parent's / carer's responsibility to renew their child's Free School Meal Allowance with the London Borough of Redbridge (regardless of where the family live). The telephone number is 020 8708 3114, or online at www.redbridge.gov.uk/free_school_meals. The parent / carer must then inform the school of this information immediately upon receipt, to prevent problems with the free school meal allowance.

You can check whether you are eligible for free school meals by visiting www.fsm.lgfl.net and entering your details.

The cashless system works exactly the same for students with a Free School Meal Allowance. The allowance will be entered into the system by the school, allowing a daily amount to be used at break and lunch only. However, any under-spend or missed meal will be identified by the system and will not be added to the next day's balance.

The student can also add extra cash to his or her balance in the same way as already mentioned to enable a greater daily spend which can be used at break or lunch.

Students will be shown how to operate the system upon their first day at Mayfield School.

You will be able to access a report via your WisePay account detailing how much your child has spent, which items of food have been purchased, and the current balance.



WISEPAY

At Mayfield School we use WisePay, which is an online payment service that allows parents and carers (and extended family members), to make payments to their school using their debit or credit card. Payments can include school meals, trips, tickets, book purchases, clubs, sports or music payments – in fact, WisePay can facilitate any payments that may be made to the school.

The WisePay service operates in hundreds of schools, local authorities, academies and colleges across the UK. Our company has been in business for over 20 years.